

FAMILY PROMISE OF WAKE COUNTY
903 METHOD ROAD
RALEIGH, NC 27606

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2019
ANNUAL
REPORT



DIRECTOR'S STATEMENT

DEAR FRIENDS -

WHEN I WROTE THIS NOTE FOR LAST YEAR'S ANNUAL REPORT, FAMILY PROMISE OF WAKE COUNTY WAS CELEBRATING OUR 25TH ANNIVERSARY. AS I SIT HERE WRITING THIS NOW, WE ARE TRYING TO FIND THE SMALL CELEBRATIONS DURING THIS TIME OF PANDEMIC CRISIS. WE HAVE TO REMEMBER THAT WE ARE STILL ABLE TO SHELTER FAMILIES. WE HAVE TO REMEMBER THAT WE ARE STILL ABLE TO PLACE FAMILIES IN PERMANENT HOUSING. **WE HAVE TO REMEMBER THAT WE CAN STILL CONTINUE TO DO OUR WORK BECAUSE OF SO MANY SUPPORTERS LIKE YOU.**

WHEN THIS PANDEMIC BEGAN, I WILL HONESTLY ADMIT THAT I WAS OVERWHELMED WITH ANXIETY, FEAR AND SADNESS. THERE WAS ANXIETY THAT WE WERE NOT GOING TO BE ABLE TO CONTINUE TO SERVE FAMILIES EXPERIENCING HOMELESSNESS. THERE WAS FEAR THAT WE WERE GOING TO HAVE TO LIMIT OUR SERVICES TO FAMILIES EXPERIENCING HOMELESSNESS. AND ULTIMATELY, THERE WAS SADNESS THAT DUE TO EVERYTHING HAPPENING IN OUR COMMUNITY AND THE WORLD THAT THE PROBLEM AND THOSE IN NEED OF OUR SERVICES WOULD CONTINUE TO GROW.

IN THE THREE MONTHS SINCE THIS PANDEMIC BEGAN, MY FEELINGS COULD NOT HAVE BEEN MORE WRONG. QUICKLY, THESE FEELINGS BECAME EXCITEMENT, HAPPINESS AND GRATITUDE. THERE WAS EXCITEMENT THAT WE COULD CONTINUE TO SERVE THE MOST VULNERABLE. THERE WAS HAPPINESS THAT WE HAD OPTIONS TO PREVENT SERVICES FROM STOPPING. AND ULTIMATELY, THERE WAS GRATITUDE TO ALL OF OUR CONGREGATIONS, DONORS, VOLUNTEERS AND SUPPORTERS THAT STEPPED UP TO ASSIST US IN SERVING FAMILIES EXPERIENCING HOMELESSNESS.

IN A PREVIOUS REPORT, I SHARED OF A FAMILY THAT WAS TIRED OF BEING "IN THE SYSTEM" AND WORKED VERY HARD AND ENGAGED WITH US TO ADDRESS ALL THEIR BARRIERS TO PERMANENT HOUSING. SINCE THEN, WE HAVE HAD MANY MORE FAMILIES MAKE THAT DECISION AS WELL. THIS HAS INCLUDED COMPLETING OUR SHELTER, GRADUATING TO OUR TRANSITIONAL HOUSING, AND PAYING OFF NUMEROUS EVICTIONS THAT WERE HINDERING THEIR FAMILY FROM ACHIEVING STABILITY. **EVEN DURING THIS STRANGE TIME FOR OUR COMMUNITY, WE HAVE WATCHED SO MANY FAMILIES OBTAIN AND MAINTAIN PERMANENT HOUSING.**

I KNOW THAT YOU WILL ENJOY THE HIGHLIGHTS OF 2019 FEATURED IN THIS ANNUAL REPORT. I HOPE THAT YOU WILL COMMIT TO CONTINUING TO SUPPORT FAMILY PROMISE OF WAKE COUNTY. BUT LIKE LAST TIME, I ALSO CHALLENGE YOU TO SHARE OUR MISSION AND OUR STORIES WITH OTHERS CLOSE TO YOU. PLEASE HELP US SPREAD THE GOOD WORKS OF FAMILY PROMISE OF WAKE COUNTY AND ENCOURAGE OTHERS TO GET INVOLVED. I CANNOT EXPRESS ENOUGH GRATITUDE TO THIS COMMUNITY.

THANK YOU FOR ALLOWING ME TO BE A PART OF THIS COMMUNITY.

DANIELLE BUTLER, LCSW

Executive Director



BOARD OF DIRECTORS

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NICHOLAS VERNA

SUMMERLEE WALTER - CHAIR



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AMY HUENEMANN - ADMINISTRATIVE ASSISTANT

CAREY PHELPS - DEVELOPMENT & VOLUNTEER MGR

ALISSA PRITCHETT - LEAD CASE MANAGER

RASHAWN STANLEY - CASE MANAGER

LATISHA WARD - CASE MANAGER



STAFF/VOLUNTEER SPOTLIGHT



IN OCTOBER OF 2019, FAMILY PROMISE OF WAKE COUNTY (FPWC) MADE THE DECISION TO HIRE ITS FIRST DEVELOPMENT MANAGER. AS A GRADUATE OF UNC - CHAPEL HILL, CAREY CAME TO FPWC WITH EXPERIENCE IN DEVELOPMENT WITH MANY NONPROFITS IN BOTH LOCAL AND NATIONAL FUNDRAISING ROLES BUT WAS TRULY LOOKING FOR A NONPROFIT HER WHOLE FAMILY COULD SUPPORT.

"MY HUSBAND AND I HAVE BOTH SPENT OUR CAREERS WORKING IN ADVANCEMENT BECAUSE WE HAVE A FUNDAMENTAL BELIEF THAT IT IS OUR ROLE TO GIVE BACK AND WE WANT TO MAKE SURE THAT THE IMPORTANCE OF 'COMMUNITY BEFORE SELF' GETS PASSED DOWN TO OUR THREE TEENAGERS."

AS THE DEVELOPMENT AND VOLUNTEER MANAGER AT FPWC, CAREY IS RESPONSIBLE FOR BOTH FUNDRAISING AND VOLUNTEER CULTIVATION. ONCE SHE STARTED, CAREY WASTED NO TIME GETTING HER FAMILY INVOLVED IN THE ACTION. CAREY, ADAM AND THE KIDS HAVE TAKEN WEEKEND SHIFTS IN THE DAY CENTER, LANDSCAPED, PROVIDED MONDAY NIGHT MEALS, AND EVEN BROUGHT THE GRANDPARENTS TO HELP WITH CHILDCARE DURING LIFE SKILLS CLASSES. TALK ABOUT GROWING THE VOLUNTEER POOL!

"I HAVE BEEN SO IMPRESSED WITH THE WELCOMING ENVIRONMENT ALL OF THE STAFF AND VOLUNTEERS BRING TO NOT ONLY THE FAMILIES IN THE PROGRAM, BUT THOSE AROUND THEM IN A GENERAL SENSE. I HAVE NOT EXPERIENCED THAT TYPE OF CAMARADERIE AND SUPPORT IN ANY WORKPLACE BEFORE"

FAMILY SPOTLIGHT

"I'VE NEVER FELT AS SUPPORTED AS I HAVE BY FAMILY PROMISE. THEY WANT ME TO SUCCEED. I JUST HAD TO GIVE IN TO THE PROCESS."



TRADISHA'S JOURNEY AT FAMILY PROMISE BEGAN AT THE END OF THE 2018 SCHOOL YEAR. SHE FOUND HERSELF WITHOUT A JOB AND, IN TURN, HER FAMILY LOST THEIR HOUSING. WHILE SHE KNEW SHE COULD HANDLE THE WORK TO GET BACK ON HER FEET, SHE DID NOT KNOW WHERE TO START, SO SHE TURNED TO FAMILY PROMISE. THE STEP-BY-STEP GUIDANCE BY HER CASE MANAGERS ON HOW TO MOVE FROM EMERGENCY SHELTER TO TRANSITIONAL HOUSING INTO PERMANENT HOUSING WAS HELPFUL AND SOMETHING SHE COULD FOCUS ON THROUGH HER TIME OF STRUGGLE.

PER TRADISHA, THERE WERE THREE THINGS ABOUT FAMILY PROMISE PROGRAMMING THAT WERE THE MOST BENEFICIAL TO HER FAMILY:

- NOT HAVING TO WORRY ABOUT HER CHILDREN BECAUSE FAMILY PROMISE PROVIDED A SPACE WHERE THEY COULD ALL REMAIN TOGETHER ALLOWED HER TO FOCUS ON HER FUTURE
- HAVING A SET SCHEDULE EACH DAY ALLOWED FOR CONSISTENCY AND STRUCTURE FOR HER FAMILY
- BUDGETING AND CLASSES DURING HER TIME IN TRANSITIONAL HOUSING GAVE HER THE TOOLS TO CONTINUE TO THRIVE EVEN OUT OF THE DAY-TO-DAY AT FAMILY PROMISE

FOR THE LAST TWO YEARS TRADISHA HAS EMBRACED THE PROCESS AND ACHIEVED MUCH SUCCESS. SHE HAS BEEN ABLE TO OBTAIN STABLE EMPLOYMENT IN THE WAKE COUNTY PUBLIC SCHOOL SYSTEM AND REGAIN PERMANENT HOUSING THROUGH THE NEW LEASE ON LIFE PROGRAM (NLOL). ABOVE ALL, TRADISHA CREDITS HER TRANSFORMATION TO HER CASE MANAGERS, ALISSA AND TISH. SHE FEELS THEIR PATIENCE AND POSITIVITY MADE ALL THE DIFFERENCE.

BOARD SPOTLIGHT



ACHLEY WAS SCARED AND UNSURE WHEN SHE ENTERED EMERGENCY SHELTER AT FAMILY PROMISE OF WAKE COUNTY. AS A SINGLE MOTHER WITH A 14-MONTH-OLD DAUGHTER, SHE DID NOT KNOW WHERE TO TURN WHEN HER PARENTS TOLD HER THAT THERE WAS NOT ENOUGH ROOM FOR THEM IN THEIR HOME. WHILE SHE FOUND IT DIFFICULT AT FIRST TO CHANGE CHURCHES EACH WEEK WITH A BABY IN TOW, SHE PERSEVERED THROUGH THE EMERGENCY SHELTER PROGRAM UNTIL SHE WAS PLACED IN TRANSITIONAL HOUSING AND HER JOURNEY TO SELF-CONFIDENCE BEGAN.

ACHLEY CREDITS HER ROAD TO SUCCESSFULLY LIVING INDEPENDENTLY TO **FOUR** FACTORS:

- **CASE MANAGEMENT:** HER CASE MANAGER HELPED HER ADJUST TO THIS RADICAL CHANGE IN HER LIFE. SHE HELPED ACHLEY UNDERSTAND WHAT SHE NEEDED TO DO TO NOT ONLY FEEL GOOD ABOUT HERSELF BUT TO SUCCESSFULLY TRANSITION TO LIFE ON HER OWN. SHE KEPT IN TOUCH WITH ACHLEY EVEN AFTER SHE GRADUATED FROM FPWC.
- **LIFE SKILLS CLASSES:** THE LIFE SKILLS FINANCE CLASS HELPED HER UNDERSTAND HOW TO MANAGE HER MONEY, KEEP A BUDGET, SAVE MONEY, AND HOW TO MAKE FINANCIAL DECISIONS AND PRIORITIZE HER EXPENSES. THE COOKING CLASS, NOT ONLY HELPED HER UNDERSTAND HOW TO BETTER PLAN MEALS AND MAKE A LIMITED BUDGET GO FURTHER, BUT IT ALSO GAVE HER CONFIDENCE.
- **NEW LEASE ON LIFE:** WHEN HER CASE MANAGER ASKED HER, FOUR MONTHS BEFORE SHE WAS TO ROTATE OUT OF TRANSITIONAL HOUSING, HOW HER APARTMENT HUNT WAS GOING, SHE FELT LOST. SHE WAS ON MULTIPLE WAITING LISTS FOR APARTMENTS AND FELT FRUSTRATED. LUCKY FOR HER, NEW LEASE ON LIFE WAS JUST STARTING AND SHE BECAME ONE OF THE FIRST TO RECEIVE AN APARTMENT THROUGH THE PROGRAM.
- **EMPLOYMENT:** ACHLEY GOT A JOB WITH BLUE CROSS AND BLUE SHIELD OF NC. SHE STARTED AS A TEMP AND CREDITS MOVING TO FULL TIME TO THE CONFIDENCE SHE GAINED AT FAMILY PROMISE OF WAKE COUNTY.

ACHLEY AND HER HUSBAND BRANDON HAVE SUCCESSFUL CAREERS, AND ALONG WITH THEIR DAUGHTER LAIA, HAVE BUILT A LOVING, HAPPY FAMILY. ACHLEY IS NOW ON THE FAMILY PROMISE BOARD OF DIRECTORS, HELPING FAMILIES THAT ARE IN SIMILAR SITUATIONS.

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MCMILLAN, RH & MH
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MERRIMON-WYNNE HOUSE
MILES, CAROL
MILLBROOK BAPTIST CHURCH
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MILLETTE, WENDY
MIZELLE, MICHAEL
MOBLEY, JENNIFER



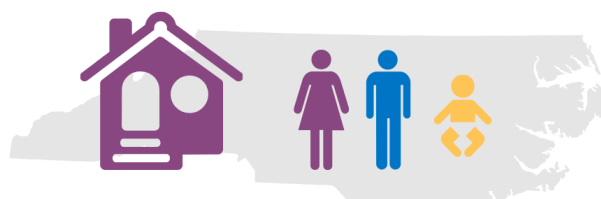
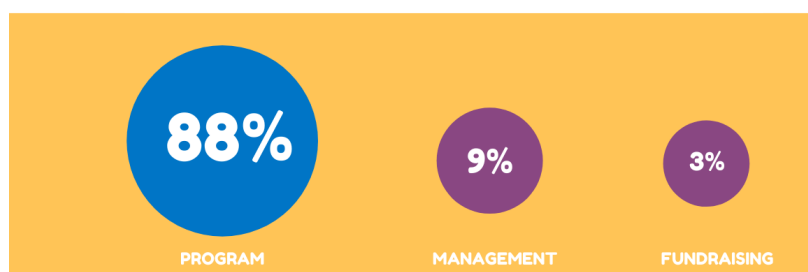
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ST. MARK'S UMW
ST. MICHAEL'S EPISCOPAL CHURCH
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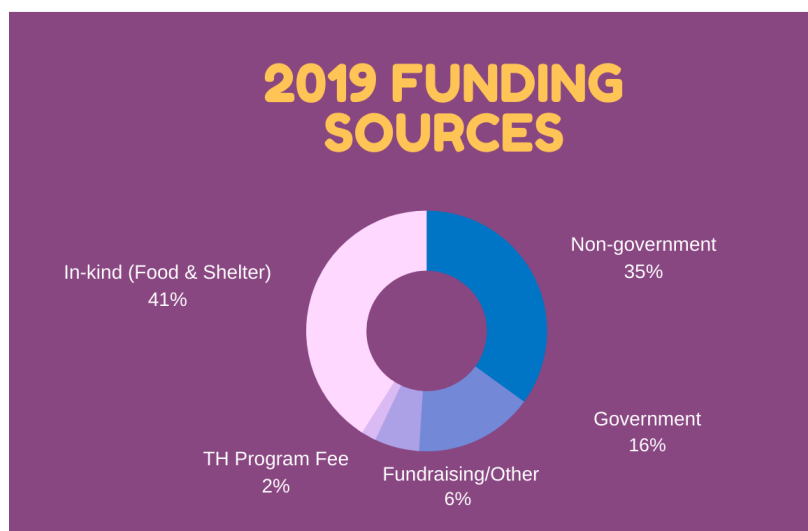
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HOW WE SPENT OUR 2019 BUDGET



Our mission is to move families experiencing homelessness into sustainable, permanent housing in our community through a continuum of support services

2019 FUNDING SOURCES



HOST CONGREGATIONS

APEX UMC
ASBURY UMC
BENSON MEMORIAL UMC
CHRIST EPISCOPAL
CHURCH AT SIX FORKS - FORMALLY
WINDBORNE UMC
CROSSPOINTE
CROSSROADS FELLOWSHIP
EDENTON STREET UMC
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GOOD SHEPHERD LUTHERAN
GREENWOOD FOREST BAPTIST
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TRINITY BAPTIST
WAKE FOREST PRESBYTERIAN
WAKE FOREST UMC
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WESTERN BLVD. PRESBYTERIAN
WHITE PLAINS UMC

SUPPORT CONGREGATIONS*

ATHENS DRIVE BAPTIST CHURCH
AVENT FERRY UMC
AVERSBORO ROAD BAPTIST
CHURCH OF THE GOOD SHEPHERD
FAIRMONT UMC
FIRST BAPTIST-WILMINGTON ST
FOREST HILLS BAPTIST
HILLYER MEMORIAL CHRISTIAN
HOLY TRINITY LUTHERAN
HOPE LUTHERAN
ISLAMIC ASSOCIATION OF RALEIGH
JUNIPER LEVEL BAPTIST
MILLBROOK BAPTIST
OAK CITY BAPTIST

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RALEIGH MORAVIAN
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ST. NICHOLAS UKRAINIAN GREEK CATHOLIC
MISSION
ST. PAUL'S EPISCOPAL
UMC OF GARNER
UNITY CHURCH OF THE TRIANGLE
WAKE FOREST CHRISTIAN
WESTWOOD BAPTIST

*WE KNOW THAT THERE ARE MORE SUPPORT CHURCHES IN THE COMMUNITY & HAVE MADE A COMMITMENT TO CREATE A THOROUGH LIST IN 2020. AS A RESULT, WE APOLOGIZE IF ANY WERE LEFT OFF THIS LIST.