

2023  
Annual  
Report



Every child



deserves  
a home.

# From Our Executive Director



“  
What she received along with assistance was a case manager who gave her the gifts of patience and perseverance during the most stressful period of her life.”

Family Promise of the Triangle has changed significantly since 2020. Most notably, we've transitioned away from using the rotation of faith communities to provide temporary housing for our families that we've used since 1993. The question we're often asked is whether or not we're able to serve as many families now that we use our twelve-unit apartment building for Emergency Shelter and Transitional Housing. In 2022, we set a new record by serving 119 families in a year. We weren't sure if we would be able to break that record in 2023 since we had to close some of our units for almost two months for renovations. We're excited to report that in 2023, we have once again broken our record for the number of families served in a single year with 127 families!

This news is exciting in and of itself. But our true impact isn't just in the increased number of families we've served. Rather, it's in *how* we've been able to serve them. We now offer more programs for Triangle families experiencing homelessness than ever before, which is crucial because no two families' circumstances are the same. Having more programs means we're able to offer more specialized care with more sustained successes for our families. In fact, you might be surprised to learn that now only about a quarter of the families we serve stay in our Shelter and Transitional Housing apartments. This is because we've grown to offer new and innovative solutions like Rapid Rehousing and Homelessness Prevention so that families can live in housing off site or even stay in their own homes while they receive stellar care from one of our dedicated case managers.

I received a call recently from a single mother who was able to stay in her home because of our Prevention Program. She wanted to tell me how surprised she was to receive such genuine care from her case manager even though she was in one of these off-site programs. She needed assistance with unpaid rent resulting from medical bills, but she told me that what she received along with that assistance was a case manager who gave her the gifts of patience and perseverance during the most stressful period of her life.

We know that many of you miss hosting families within the walls of your community of faith. However, because of your continued support and generosity, hundreds of children throughout the Triangle are receiving the care they need within the walls of their own homes and will never have to experience the trauma of homelessness. So, on behalf of our team, our board, our families, and especially these amazing children, thank you for supporting Family Promise of the Triangle.

# From Our Program Director



2023 marked my fifth year at Family Promise of the Triangle, where I started as an intern, then became a Case Manager, then Program Manager, and now Program Director. I've met with hundreds of families and seen the landscape of the Triangle change dramatically. Needless to say, there isn't a lot that really *surprises* me anymore. But one thing does continue to surprise me is what causes tears of joy at Family Promise.

It's easy to see reading and signing a lease, for example, as a chore. I recently moved to a new apartment and the last thing I wanted to do in the middle of packing, sorting, and making trips to the thrift store to drop off old clothes was paperwork. But I've seen tears of joy on dozens of faces as leases were signed. Or, consider the clothes that many people are required to wear to work. If you've ever worked in food service, I'm sure you remember that the required uniforms are anything but glamorous... or even flattering. But I've seen tears of joy at the opportunity to wear a uniform to a new job and I've seen polo shirts with fast food logos worn with so much pride you'd think they were ball gowns. Recently, I saw a mother cry tears of joy over an employee handbook because she'd never had a job that required so much training and responsibility.

Your support for Family Promise has transformed thousands of lives. It's given people the opportunity to joyfully and excitedly experience things that we often take for granted or even see as burdens. Thank you for everything you do to create an atmosphere where families can feel hope for the future.

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# Our Programs



## A Hand Up



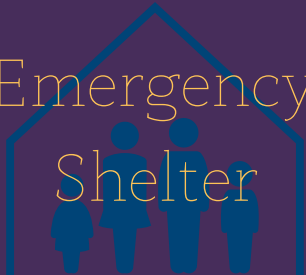
Our prevention program where we receive referrals through school social workers to locate families at risk of experiencing homelessness. We then work with families on budgeting skills before arranging one-time assistance with landlords and utility companies.

## Rapid Rehousing



A housing-first program that moves families experiencing homelessness into a stable home as quickly as possible. After housing is secured, families are then provided with wraparound services and meet regularly with one of our case managers to discuss budgeting and life skills.

## Emergency Shelter



In traditional shelter programs, families are forced to separate into several shelters since most shelters cater to specific ages and genders. We have four three-bedroom, three-bathroom apartments that are used to shelter an entire family comfortably together for eight to twelve weeks.

## Transitional Housing



Families live in one of our three-bedroom, three-bathroom apartments for up to one year and save 30% of their income that we hold for them in escrow until they move out. This means that they will have saved an emergency fund during their time in our program.

## Aftercare



We have two aftercare programs. A New Lease on Life is our partnership with the Triangle Apartment Association where former Transitional Housing guests can receive reduced rent for two years after graduating. Safe @ Home offers emergency assistance for former Emergency Shelter guests.

# Impact Report



127  
Families Served

273  
Children Served

79 Evictions  
Prevented

100%

Shelter guests  
who exited to  
stable,  
permanent  
housing or  
positive housing.

## The Ripple Effects of Eviction Prevention

- Prevents an eviction from going on a family's record.
- Frees up emergency shelter units for families beyond the scope of prevention.
- Since a child who experiences homelessness is 50% more likely to experience it again as an adult, prevention ends a cycle of homelessness before it can begin.
- Spares children from the 9x increased likelihood of repeating a grade in school.
- Spares children from the 7x increased likelihood of a suicide attempt.

YOU  
SAVE  
LIVES



# 2023 Highlights



## Celebrating 30 Years

We celebrated our 30th anniversary with A Promise Kept, a volunteer appreciation event. We honored founding Board member, George Deaton, with the inaugural George Deaton Volunteer Award.



## A Fresh Atmosphere for a Fresh Start

Thanks to New Haven Design and the City of Raleigh, we were able to renovate all four of our Emergency Shelter units. We strive to create a setting where parents can imagine a new future for their families and children can feel a sense of normalcy. A mother staying in one of our new units said that her young child had his best Christmas ever while staying at Family Promise thanks to our incredible staff and volunteers.

“ ———  
It was the best Christmas  
he’s ever had.”



## New Name, Same Mission

We officially changed our name from Family Promise of Wake County to Family Promise of the Triangle to better reflect the work we were already doing to serve families beyond Wake County.

# 2023 Highlights



## A Promising Future

We received an unprecedented \$1 million grant from the Bezos Day 1 Families Fund. This has opened up new possibilities such as a formal expansion into Durham and a possible building project.



## A Place to Play

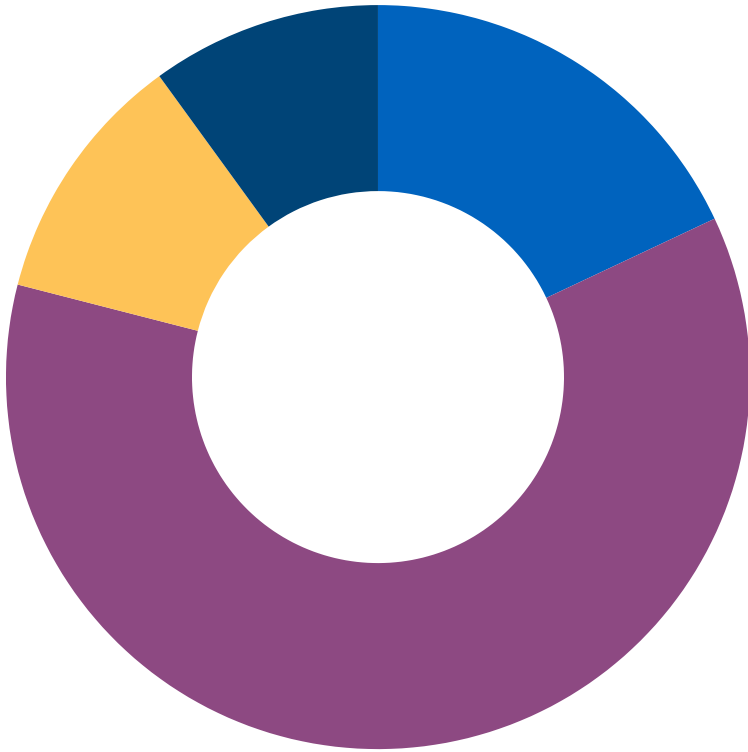
Thanks to our friends at Christ Episcopal Church, we were able to build a new playground and basketball court for our families.

## Back Together

We were able to host our first in-person Family Promise Southern Regional Meeting since the pandemic. We also got to meet our new National CEO, Cheryl Schuch. We're excited to see where Cheryl's vision takes Family Promise nationally.



# 2023 Funding



61% Foundations

18% Government

11% Individuals

10% Community Partners





# 2023 Board & Staff



Scott Ferris, Executive Director

RaShawn Stanley, Program Director

Jeff Babajtis, Development & Communications Director



Alethia Daniels, Case Manager

Ryan White, Case Manager

Jackie Roundtree, Case Manager

James Veverka, Office Manager



## 2023 Board of Directors

Debbie Allen, Pastor Anthony Bailey, Camden Betz, Crystal Bodie-Smith, Edwin Braswell, Lazaro "Rico" Blackmon, Lori Christian, Charles George, Jane Gray, Gloria Mittman, Ellie Santos, Sam Taylor, Nick Verna, and Matt Schlosser.

Board Chair: Jay Wells

